

## WELCOME TO RACEHORSE OWNERSHIP

Dear Mr Example,

Welcome to racehorse ownership! We will be working hard to ensure you have a great horseracing experience. You have been bought a share in a racehorse for a season. Your Voucher will tell you your horse's name and your login details.

Please find enclosed your Digital Racehorse Pack, including:

- Your personalised voucher and login details for your horseracing experience;
- Our Website Guide for new users;
- A profile and photo of your racehorse (separate document);
- Logging into your account for the first time.

Please be aware, we manage your ownership online, so please make sure you log into the Ownaracehorse Racehorse Manager for all the latest information about your horse(s). You can login at [www.ownaracehorse.co.uk](http://www.ownaracehorse.co.uk). Your login details are printed on your gift voucher and there is a simple guide to logging into your Racehorse Manager within this pack.

When you first login to your online account you will immediately have the option to change all your personal details. We recommend you do this at your first opportunity, and also check your email address is correct to ensure you receive all the email updates on your racehorse(s).

We aim to be the best value, most innovative horserace experience service. As a result we are constantly adding new features. If you find any aspect of the service which you feel could be better, please don't hesitate to contact us. We are always eager to listen and attempt to make our service the best horseracing experience available.

Have a great racing season!

Kind Regards,

Richard Laws  
Ownaracehorse Ltd.  
**Racing Helpdesk 01529 968366**

# VOUCHER



YOUR RACEHORSE

**RACEHORSE**

SHAREHOLDER

**MR EXAMPLE**

USERNAME: [email@address.co.uk](mailto:email@address.co.uk)

PASSWORD: [password](#)

  
**Ownaracehorse**

## **WEBSITE GUIDE**

Simple instructions for the  
**Ownaracehorse.co.uk Website**



*Thrilling. Absorbing. Fun.*

**RACING HELPDESK 01529 968366**

# Welcome to Ownaracehorse

A warm welcome to Ownaracehorse! This short information booklet aims to get you started with our service. It provides details on how to access and use your 'Racehorse Manager' on the Ownaracehorse website and ensures you get the most from your Ownership experience.

## Contents

### **1 Getting Started**

- 1.1 Your Racehorse Manager
- 1.2 Accessing the site
- 1.3 Changing your personal details
- 1.4 Communication settings

### **2 Viewing Your Racehorse Information**

- 2.1 Basic information
- 2.2 Entries and declarations
- 2.3 Yard information
- 2.4 Results and video

### **3 Adding New Horses To Your Account**

- 3.1 Choosing a horse
- 3.2 Adding a horse to your Racehorse Manager

### **4 Going To The Races**

- 4.1 Attendance notification
- 4.2 At the track

### **5 Visiting Your Trainer**

- 5.1 Making a visit request
- 5.2 The day of the visit

### **6 How To Claim Winnings**

- 6.1 How winnings are calculated
- 6.2 Claim requirements
- 6.3 Making a claim
- 6.4 Payment

### **7 Sharing The Experience**

- 7.1 Adding an extra participant
- 7.2 Owners Badges
- 7.3 Yard visits

### **8 Account Management**

### **9 Contact Information**

## **1. Getting Started**

The pack continues with simple instructions and lots of information. We include lots of full colour photos and plenty of information regarding the shareholders racehorse.